

THE GRAND HOTEL

Great Place to Work

At The Grand Hotel, our people are at the heart of everything we do. We are proud to be recognised as a Great Place to Work — a certification that reflects our ongoing commitment to building a workplace where every team member feels valued, supported, and empowered to thrive.

Certification

We have held Great Place to Work Certification since 2023, a testament to the culture our team has built together. In addition, The Grand Hotel holds a Quality Employer Programme (QEP) Certification with the Irish Hotels Federation (IHF), with our sights set on achieving Expert Level status in 2026 — the highest standard of employer excellence in the Irish hospitality sector.



Workplace Culture

We believe a great workplace is built on recognition, connection, and a shared sense of purpose. Our recognition programmes celebrate the individuals who go above and beyond every day, including our Employee of the Month and Manager of the Quarter awards, with a Staff Points Rewards Programme launching soon to further recognise everyday contributions.

Keeping our team engaged and connected is a priority. Throughout the year, we bring our people together through meaningful events and initiatives — from our Values Launch, which brought our company culture to life, to Quarterly Staff Events, our Christmas Party & End-of-Year Awards, and regular Staff Surveys that ensure every voice is heard. Our Employee Assistance Programme also provides confidential support for team members when they need it most.



End of Year Awards 2025



End of Year Awards 2025



End of Year Awards 2025

Training & Development

Investing in our people's growth is central to who we are. Our development programmes are designed to nurture talent at every level — from those starting their journey to those stepping into leadership.

Mentorship Programme - pairing team members with experienced colleagues for guidance and growth

Coaching for Managers - building the leadership skills of our management team

Senior Leadership Coaching - with renowned hospitality consultant Enda Larkin

Shannon College Educational Placements - partnering with one of Ireland's leading hospitality colleges

Erasmus International Student Internships - welcoming global talent and fostering cultural exchange

Grow & Climb Programmes - structured pathways for career progression within the hotel



PTSB Financial Wellbeing



The Culture Counsellor



Core Values Launch



Leadership & Change Management

Wellbeing

The wellbeing of our team goes far beyond the workplace. Our people enjoy access to a range of benefits and initiatives designed to support their physical, mental, and financial health:

Complimentary Arena Health Club membership for all team members

Employee Assistance Programme offering confidential counselling and personal support

FBD Insurance staff discount

Annual Wellbeing Day dedicated to rest, reflection, and work-life balance

Healthy Habits at Work programme promoting positive daily routines

Massage Days to help team members recharge and de-stress



Staff Ice Cream Day



Kitchen Appreciation Day



Staff Massage Day