



Privacy Policy

Our Privacy Policy at the Grand Hotel, Malahide, Limited (the “Hotel”), is that the privacy and confidentiality of user information is important. We are committed to maintaining the privacy and security of your user information. We may update this policy from time to time, so please check here frequently. The Hotel will not disclose identifiable user information to any third party without consent. Where we refer to the “Site” in this document it means the website, social media sites or any other electronic or internet based means by which the Hotel communicates.

What information is collected about you? How do we use it?

We take the utmost care to ensure that the personal information we obtain from you is not used in a way that you may be unaware of or not agreeable to. You may wish to submit an information request about our Hotel, participate in one of our promotions or subscribe to our e-mail or postal mail lists. In response, we may ask for information such as your name, email and postal address. In the event you opt to provide us with this information, we will only use it for the purpose specified. Information collected on the Hotel’s website, social media sites etc. may be used to:

- Enter your email in our promotions
- Send marketing communications or surveys to you
- Respond to your questions or suggestions
- Improve the quality of your visit to our site.

You can opt-out of any of these promotions by emailing the hotel directly.

We do not sell, rent or share any of your personal information with any other party including any third-party joint promoters, nor use it for unapproved commercial purposes.

At the time you submit personal information or make a request, the intended use of the information you submit will be apparent in the context in which you submit it and/or because the Site states the intended purpose. By submitting personal information at the Site, you are giving your consent and permission for any use that is consistent with uses stated in this Privacy Policy or disclosed elsewhere at the Site at the point you submit such personal information, and such consent will be presumed by Hotel, unless you state otherwise at the time you submit the personal information.

Secure Reservations

If you decide to make an online reservation at the website, you will be linked to a reservation interface and a third party booking engine (Booking Engine) provided by our booking management system vendor. While it appears to be part of our site, the booking engine is in fact provided by a third party and is governed by its privacy practices. We understand that security remains the primary concern of online consumers and have chosen the Booking Engine Vendor carefully. All information sent to this site, if in an SSL session, is encrypted, protecting against disclosure to third parties.

Protecting your information

We would like our website visitors to feel confident about using the website to plan and purchase their accommodations, so Hotel is committed to protecting the information we collect. The Hotel has implemented a security program to keep information that is stored in our systems protected from unauthorized access. Our website is hosted in a secure environment. The website servers/systems are configured with data encryption, or scrambling, technologies, and industry-standard firewalls. When you enter personal information during the reservation process, or during a customer email sign-up, your data is protected by Secure Socket Layer (SSL) technology to ensure safe transmission.

Children's Privacy & Parental Consent

Please be aware that Hotel has not designed its Site for, and does not intend for it to be used by, anyone under age 18. Accordingly, this Site should not be used by anyone under age 18. Our privacy policy prohibits us from accepting users who are under the age of 18. Hotel specifically requests that persons under the age of 18 not use this Site or submit or post information to the Site. Should Hotel inadvertently acquire personal information or other data from users under the age of 18, Hotel will not knowingly provide this data to any third party for any purpose whatsoever, and any subsequent disclosure would be due to the fact the user under age 18 used the Site and submitted personal information without solicitation by or permission from Hotel.

Links Provided To Other Sites

Hotel may provide links to a number of other web sites that we believe might offer you useful information and services. However, those sites may not follow the same privacy policies as Hotel. Therefore, we are not responsible for the privacy policies or the actions of any third parties, including without limitation, any web site owners whose sites may be reached through this Site, nor can we control the activities of those web sites. We urge you to contact the relevant parties controlling these sites or accessing their on-line policies for the relevant information about their data collection practices before submitting any personal information or other sensitive data.

Your Consent To This Privacy Policy

Use of the Site signifies your consent, as well as the consent of the company for whom you use the Site and whose information you submit (if any), to this on-line Privacy Policy, including the collection and use of information by Hotel, as described in this statement, and also signifies agreement to the terms of use for the Site. Continued access and use of the Site without acceptance of the terms of this Privacy Policy relieves Hotel from responsibility to the user.

Policy Modifications & Contacting Hotel

The Hotel reserves the right to change this Privacy Policy at any time; notice of changes will be published on this page. Changes will always be prospective, not retroactive. If you have questions about our policies, please contact: +353 1 8450000

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